**Job Description – Operations Head (Integrated Packaging & Logistics Team)**

**Company Name:** Holisol Logistics

**Industry:** Logistics and Supply Chain

**Location:** New Delhi

**Years of experience required:** 7+ years in Operations Management (preferably in Automotive Supply Chain)

Job Description:

* Plan and implement the overall supply chain strategy wrt. Business requirements.
* Collaborate with Sales, Operations, and Customer Service teams.
* Solutions driven approach to logistics problems while maintaining high levels of quality and service within budgetary requirements.
* Set teams KPI’s and review performance on regular basis.
* Build and maintain good relations with Customers.
* Ensure timely fulfilment of customer’s orders.
* Ensure customer grievances are resolved in a timely manner.
* Suggest solutions for process improvements and ensure adherence to process across team.
* Working extensively with team towards continuous improvement in ops efficiency.
* Work towards continuous reduction in operations cost
* Identify process bottleneck and implement solutions in a timely manner
* Train and evaluate others
* Ensure team adherence to IT systems.
* Provide constructive feedback
* Build and maintain good relationships with vendors.

Skills:

* Excellent Team Management and interpersonal skills.
* Project management skills.
* Customer oriented
* Good with numbers
* Good hand in MS Office tools such as MS Excel, PowerPoint, etc.